(2)

3 SEM TDC MP&A (CBCS) C 307

2020

(Held in April-May, 2021)

COMMERCE

(Core)

Paper : C-307

(Management Principles and Application)

Full Marks: 80
Pass Marks: 32

Time: 3 hours

The figures in the margin indicate full marks for the questions

- **1.** (a) State whether the following statements are True or False: $1\times4=4$
 - (i) Decentralization means delegation of authority to lower level managers.
 - (ii) Flat organizational structure promotes innovative abilities of the lower level management.

(iii) Physiological needs included the basic needs for human to survive.

- (iv) Path-goal theory was developed by James MacGregor Burns.
- (b) Fill in the blanks with appropriate words: $1\times4=4$
 - (i) The span of management is also called as the _____.
 - (ii) Delegation of authority may be specific or _____.
 - (iii) Staffing promotes optimum utilization of _____.
 - (iv) Emotional stability is a quality of a _____.
- **2.** Write short notes on any *three* of the following: $4\times3=12$
 - (a) Scientific management
 - (b) Management Information System (MIS)
 - (c) Decentralization
 - (d) Mechanical barriers of communication
- **3.** (a) What do you mean by management?

 Discuss about the evolution of management thoughts. 2+10=12

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(Turn Over)

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(Continued)

(4)

Or

(b) Define Scientific Management. Discuss about the Taylor's Scientific Management. 2+10=12

4. (a) "Planning is an intellectual process, the conscious determination of course of action, the basing of decisions on purpose, facts and considered estimates." Discuss.

Or

- (b) What do you mean by decision making?

 Discuss about the various steps of decision making process. 2+10=12
- **5.** (a) What is delegation of authority? How delegation of authority is responsible for organizing the activity of working in organization? 2+10=12

Or

- (b) What do you mean by network organization structure? Discuss its benefits and limitations. 2+10=12
- **6.** (a) What is motivation? Explain the five levels of Maslow's hierarchy of needs.

2+10=12

12

Or

(b) Define about 'leader and leadership'.

Discuss about the Blake and Mouton's managerial grid theory with diagram.

4+8=12

7. (a) What is controlling in management?

Discuss about the process of controlling.

4+8=12

Or

(b) "Control is the process of bringing about conformity of performance with planned action." Discuss. 12

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